



DUXTON HOTEL
MELBOURNE

RECEIVED
12 APR 2001

BY:

11 April 01

Ms Di Pierrehumbert
United Doormakers Pty Ltd
P.O. Box 559
Lilydale 3140

Dear Di,

Just a quick note to thank you for the consistently high quality of customer service you are providing to the Duxton Hotel Melbourne.

The hotel has over 20 service contracts in place and surprisingly there are only 3 contractors that currently meet their obligations let alone exceed our expectations as United Doormakers does.

I look forward to keeping up the business dealings and relationship we have with you and have no hesitation in recommending United Doormakers to my associates.

Regards,

Shane Baulch
Chief Engineer
Duxton Hotel Melbourne